

Where to send particular public complaints*:

HEALTH LICENSING AGENCY

Board of Cosmetology, Board of Electrologists and Body Art, Board of Certified Advanced Estheticians

Type of Business:

- Barber Shops
- Hair Salons
- Nail Salons
- Tanning Salons
- Tattoo Parlors, Piercing
- Wellness, Medical, Day Spas

Contact: Bob (Robert) Bothwell: 503-373-2097, Robert.Bothwell@state.or.us

OREGON LIQUOR CONTROL COMMISSION (OLCC)

Type of Business: Bars, Restaurants with liquor licenses

Contact: Shannon Hoffeditz: 503-872-5212, Shannon.Hoffeditz@state.or.us; Kelly Routt: 503-872-5007, Kelly.Routt@state.or.us

OREGON OCCUPATIONAL SAFETY & HEALTH ADMINISTRATION (OSHA)

Business Type: If a complaint relates to worker safety or unsafe employment conditions (see below)

Contact: Oregon OSHA has multiple field offices: <https://osha.oregon.gov/Pages/contactus.aspx>

Oregon OSHA has been accepting a wide range of complaints relating to various Executive Orders. However, Oregon OSHA's jurisdiction is limited to occupational safety and health, i.e. worker safety & health. Oregon OSHA has been handling those complaints that are directly related to worker safety and health. Examples of Oregon **OSHA violations might include workers or customers alleging that a business is failing to maintain adequate social distancing for employees or customers** or is otherwise non-compliant with the specific terms of the Executive Order. Oregon OSHA is often the most appropriate agency for a complaint about the working conditions of employees and not whether a business should be open.

Complaints can be made by telephone or through an online complaint form. A complaint can be made anonymously.

There is not a single person or point of contact given the scope and extent of the agency's jurisdiction.

They also have a webpage with guidance and resources related to COVID-19:

<https://osha.oregon.gov/Pages/re/covid-19.aspx>

BOARD OF MASSAGE THERAPISTS

Type of Business: Licensed and unlicensed massage

Contact: Robert Ruark, Executive Director: phone (503)365-8657; Robert.ruark@oregonmassage.org

HOOD RIVER COUNTY ENVIRONMENTAL HEALTH

Type of Business:

- Restaurants
- Mobile Units
- Temporary Restaurants
- Pools and Spas

*Current as of 5/6/20: This information is subject to change and will be up updated as necessary.